

Name	Jurisdictional Complaints	Non-jurisdictional Complaints	Information Requests	Pending	Total	Percentage of total
Agriculture & Land Stewardship	2	0	1	0	3	0.1%
Attorney General/Department of Justice	12	0	51	2	65	1.1%
Auditor	0	0	0	0	0	0.0%
Blind	0	0	0	0	0	0.0%
Citizen's Aide/Ombudsman	1	0	39	1	41	0.7%
Civil Rights Commission	7	0	7	1	15	0.3%
College Aid Commission	2	0	0	0	2	0.0%
Commerce	10	0	32	1	43	0.7%
Corrections	1666	0	163	264	2093	35.3%
Cultural Affairs	1	0	0	0	1	0.0%
Economic Development	1	0	3	0	4	0.1%
Education	4	0	10	7	21	0.4%
Educational Examiners Board	1	0	1	0	2	0.0%
Elder Affairs	3	0	40	4	47	0.8%
Ethics and Campaign Disclosure Board	1	0	3	0	4	0.1%
Executive Council	0	0	0	0	0	0.0%
General Services	2	0	1	0	3	0.1%
Human Rights	1	0	1	0	2	0.0%
Human Services	409	0	57	119	585	9.9%
Independent Professional Licensure	7	0	1	1	9	0.1%
Information & Technology Services	0	0	0	0	0	0.0%
Inspections & Appeals	26	0	13	2	41	0.7%
Iowa Communication Network	0	0	0	0	0	0.0%
Iowa Finance Authority	0	0	1	0	1	0.0%
Iowa Public Television	0	0	0	0	0	0.0%
Law Enforcement Academy	0	0	2	0	2	0.0%
Lottery	2	0	2	0	4	0.1%
Management	3	0	6	0	9	0.1%
Natural Resources	12	0	6	5	23	0.4%
Parole Board	55	0	37	5	97	1.6%
Personnel	4	0	2	2	8	0.1%
Professional Teachers Practice Commission	0	0	0	0	0	0.0%
Public Defense	2	0	0	0	2	0.0%
Public Employees Relations Board	0	0	0	0	0	0.0%

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Public Health	5	0	14	2	21	0.4%
Public Safety	22	0	5	3	30	0.5%
Regents	18	0	2	10	30	0.5%
Revenue & Finance	37	0	9	4	50	0.8%
Secretary of State	3	0	5	2	10	0.2%
State Fair Authority	1	0	1	1	3	0.1%
State Government (General)	38	0	229	8	275	4.6%
Transportation	68	0	17	11	96	1.6%
Treasurer	3	0	2	0	5	0.1%
Veterans Affairs Commission	1	0	2	0	3	0.1%
Workforce Development	40	0	22	11	73	1.2%
State government - non-jurisdictional						
Governor	0	3	6	0	9	0.1%
Judiciary	0	146	35	7	188	3.2%
Legislature and Legislative Agencies	0	2	14	0	16	0.3%
Governmental Employee-Employer	0	32	0	1	33	0.6%
Local government						
City Government	402	0	40	81	523	8.8%
County Government	444	0	28	138	610	10.3%
Metropolitan/Regional Government	6	0	2	1	9	0.1%
Community Based Correctional Facilities/Programs	160	0	19	16	195	3.3%
Schools & School Districts	26	0	3	8	37	0.6%
Non-Jurisdictional						
Non-Iowa Government	0	108	69	3	180	3.0%
Private	0	282	114	10	406	6.8%
Totals	3508	573	1117	731	5929	100.0%